

Annual Drinking Water Quality Report for 2008

Holland Farm

PWS ID No. 5089411

INTRODUCTION

This Annual Drinking Water Quality Report for the 2008 calendar year is designed to inform you about your drinking water quality. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand the efforts we make to protect your water supply. The quality of your drinking water must meet state and federal requirements administered by the Virginia Department of Health (VDH). *Note this report covers the groundwater supply that served you until May 2008. You will be receiving a separate Report reflecting the water quality the remainder of 2008.*

If you have questions about this report, or if you want additional information about any aspect of your drinking water or want to know how to participate in decisions that may affect the quality of your drinking water, please contact:

Henry County Public Service Authority Mr. Darrell Campbell (276) 634-2555

GENERAL INFORMATION

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from the presence of animals or from human activity. Contaminants in source water may be naturally occurring substances, or may come from septic systems, discharges from domestic or industrial wastewater treatment facilities, agricultural and farming activities, urban stormwater runoff, residential uses, and many other types of activities. Water from surface sources is treated to make it drinkable while groundwater may or may not have any treatment.

Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- **Radioactive contaminants**, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water and provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

All drinking water, including bottled drinking water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

VULNERABLE POPULATIONS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

SOURCE(S) AND TREATMENT OF YOUR DRINKING WATER

The source of your drinking water was groundwater drawn from two drilled wells located within the subdivision. The water was treated with a sodium hypochlorite solution for continuous disinfection. **In mid-2008, the subject water system was interconnected to a water line supplied by the Upper Smith River (Philpott) water supply, which obtains its water from the Philpott Reservoir. Since the subject waterworks no longer produces its own water, it is no longer considered a public water system and is part of the Upper System River distribution system.** Treatment of the raw surface water from the Philpott Reservoir includes chemical addition, coagulation, flocculation, settling, filtration, fluoridation, corrosion control, and chlorine disinfection. All of these processes work together to remove the biological, chemical, and physical contaminants to make the water safe for human consumption.

A source water assessment of our system was conducted in 2002 by the Virginia Department of Health. The wells were determined to be of high susceptibility to contamination using the criteria developed by the state in its approved Source Water Assessment Program.

The assessment report consists of maps showing the source water assessment area, an inventory of known land use activities of concern, and documentation of any known contamination within the last 5 years. The report is available by contacting your water system owner, Mr. Darrell Campbell, (276) 634-2555.

WATER CONSERVATION TIPS

Did you know that the average U.S. household uses approximately 350 gallons of water per day? Luckily, there are many low-cost or no-cost ways to conserve water. Water your lawn at the least sunny times of the day. Fix toilet and faucet leaks. Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath. Turn the faucet off while brushing your teeth and shaving; 3-5 gallons go down the drain per minute. Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!

DEFINITIONS

Contaminants in your drinking water are routinely monitored according to federal and state regulations. The table on the next page shows the results of this monitoring for the period of January 1st through December 31st, 2008. In the table and elsewhere in this report you will find many terms and abbreviations you might not be familiar with. The following definitions are provided to help you better understand these terms:

Non-detects (ND) - lab analysis indicates the contaminant isn't detectable, based on the limits of the analytical equipment used.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or one penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (µg/l)- one part per billion corresponds to one minute in 2,000 years, or one penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the cloudiness of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Action Level (AL) - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Maximum Contaminant Level Goal (MCLG) - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Variances and exemptions - state or EPA permission not to meet an MCL or a treatment technique under certain conditions.

WATER QUALITY RESULTS

We routinely monitor for various contaminants in the water supply to meet all regulatory requirements. The table lists only those contaminants **from the groundwater supplied system** that had some level of detection. Many other contaminants have been analyzed but were not present or were below the detection limits of the lab equipment.

Microbiological Contaminants						
Contaminant / Unit of Measurement	MCLG	MCL	Level Found	Violation	Date of Sample	Typical Source of Contamination
Total Coliform Bacteria	0	No more than 1 total coliform present sample	None Detected	No	Monthly	Naturally present in the environment
Inorganic Contaminants						
Contaminant / Unit of Measurement	MCLG	MCL	Level Found	Violation	Date of Sample	Typical Source of Contamination
Nitrate (ppm)	10	10	Highest Level: 1.8 Range: ND to 1.8	No	Dec. 2007 <i>(did not sample in 2008)</i>	Fertilizer use runoff; septic tank / sewage leaching; erosion of natural deposits
Radiological Contaminants						
Contaminant / Unit of Measurement	MCLG	MCL	Level Found	Violation	Date of Sample	Typical Source of Contamination
Alpha emitters (pCi/L)	0	15	Highest Level: 4.9 Range: 3.6 to 4.9	No	June 2001	Erosion of natural deposits
Combined radium (pCi/L)	0	5	Highest Level: 1.5 Range: 0.5 to 1.5	No	June 2001	Erosion of natural deposits
Beta Emitters (pCi/L)	0	50	Highest Level: 6.1 Range: 5.4 to 6.1	No	June 2001	Decay of natural and man-made deposits
Disinfectants / Disinfection Byproducts						
Contaminant / Unit of Measurement	MCLG	MCL	Level Found	Exceedance	Date of Sample	Typical Source of Contamination
Chlorine Residual (ppm)	MRDLG 4	MRDL 4	Highest Quarterly Avg.: 1.07 Range: 0.20 to 1.40	No	Monthly 2008	Water additive for disinfection to control microorganisms
Total Trihalomethanes - TTHM (ppb)	N/A	80	Highest Level Detected: 2 Range: 1 to 2	No	September 2007	Byproduct of drinking water chlorination / disinfection
Total Haloacetic Acids – HAA5 (ppb)	N/A	60	Not Detected	No	September 2007	Byproduct of drinking water chlorination / disinfection
Lead and Copper						
Contaminant / Unit of Measurement	MCLG	MCL	Level Found	Exceedance	Date of Sample	Typical Source of Contamination
Copper (ppm)	1.3	1.3	1.92 (90th Percentile) Range: 0.20 to 2.08 2 of the 5 samples were above the respective Action Level	YES	September 2005	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	0	15	23 (90 th Percentile) Range: 2 to 32 1 of the 5 samples was above the respective Action Level	YES	September 2005	Corrosion of household plumbing systems; Erosion of natural deposits

The results in the table are from testing done between 2001 and 2008. The state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our results, though representative, are more than one year old.

The U.S. Environmental Protection Agency sets MCLs at very stringent levels. In developing the standards EPA assumes that the average adult drinks 2 liters of water each day throughout a 70-year life span. EPA generally sets MCLs at levels that will result in no adverse health effects for some contaminants or a one-in-ten-thousand to one-in-one-million chance of having the described health effect for other contaminants.

Information About Lead and Copper in Your Water:

Lead is a common metal found throughout the environment in lead-based paint, air, soil, household dust, food, certain types of pottery, porcelain, pewter, and water. Lead can pose a significant risk to your health if too much of it enters your body. Lead builds up in the body over many years and can damage kidneys or cause high blood pressure. Infants and young children are typically more vulnerable to lead in drinking water than the general population. Amounts of lead that will not hurt adults can slow down normal mental and physical development of growing bodies. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing.

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's disease should consult their personal physician.

Lead and copper likely occurs in drinking water by corrosion of copper plumbing and associated lead based solder or fixtures that may have been used. If corrosive water remains motionless in the plumbing system for six hours or more, elevated lead and/or copper levels may result, particularly when copper pipe or copper containing fixtures exist. In order to minimize potential exposure to elevated lead and/or copper levels, flush water from the tap for 2-3 minutes before using it for drinking or cooking.

ADDITIONAL MANDATORY INFORMATION ABOUT LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Henry County Public Service Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

VIOLATION INFORMATION

Holland Farm received a notice of violation for failure to install optimum corrosion control treatment by the established deadline of March 1, 2008. The Henry County Public Service Authority (HCPSA) routinely samples water at consumer taps for lead and copper. Routine tap sampling in September 2005 detected elevated lead and copper concentrations in some samples and thus exceeded the respective action levels as noted in the table above. The Virginia Department of Health – Office of Drinking Water required adequate corrosion control treatment be installed to correct this problem by no later than March 1, 2008. Rather than install corrosion control treatment, the HCPSA connected the Holland Farm water system to the Upper System River (Philpott) Water Supply. The Upper Smith River Water Supply has had corrosion control treatment for many years. The corrosion control chemicals raise the pH of the water to reduce its acidity and minimize lead and copper concentration levels at the consumer taps. The Upper Smith River Water Supply also routinely monitors for lead and copper in tap samples, as required, and meets the action levels.