

## Frequently Asked Questions at Convenience Center Sites

**Q. How do I properly dispose of antifreeze, batteries and/or oil?**

A. You can recycle these items by bringing them to the Refuse Road, Axton and Red Oak convenience centers. The items must be brought in a sealed container no larger than 3 gallons in size. You can also bring antifreeze to be recycled at one of our two Household Hazardous Waste Day events. These are usually during April and October.

**Q. How do I properly dispose of TVs/electronics/computers and their parts?**

A. You can bring these items to any of the manned convenience center sites or to either of the two Household Hazardous Waste Day events.

**Q. Can I dump all my trash in one container?**

A. No. Local, state and federal regulations dictate that certain items must be separated. For any questions, see the site monitor.

**Q. Why must the trash be put in bags?**

A. Loose trash in your truck becomes loose trash in ours and it blows out on roads and highways as we dispose of it. That's why our County ordinance calls for all trash to be placed in bags.

**Q. Why do I need a trash decal on my vehicle to use the sites?**

A. Our convenience center sites are open only to County residents who are current on their County taxes. The trash decal can only be obtained if you fit those two criteria. The decal allows us to quickly see whether you are eligible to use our sites.

**Q. So what will take place if I refuse to get the decal and still dispose of my trash?**

A. The site monitor will take down your tag number and turn the information over to the department manager. The department manager will then give the information to the Sheriff's Office.

**Q. Why can't I bring construction materials to the sites?**

A. Construction material can damage our equipment and put our personnel in danger when a green box is dumped into a truck.

**Q. I saw something at the convenience Center that I would like to have – will you give me permission to get it?**

A. Again, this is a safety issue. We can't take the chance of having residents in or near the boxes.

**Q. Can I put anything in the cardboard containers?**

A. No – just cardboard. Any other items such as packing materials need to be disposed of in the small green boxes.

**Q. Can I bring yard waste to the convenience centers?**

A. No – we do not accept yard waste of any kind.

**Q. Can I put magazines in with the newspaper containers?**

A. Yes, but not hardback books.

**Q. Can I bring my shingles to the convenience center?**

A. Shingles are construction material and therefore must be taken to First Piedmont Transfer Station at 1 Progress Drive, Martinsville, VA 24112. The phone number is 276-638-3794.

**Q. Can I bring furniture to the convenience centers?**

A. Yes – It must be placed into the 30 yard roll off containers.

**Q. Can I bring metal to the convenience centers?**

A. Yes – The County recycles most metal products. However, we do not accept car parts, tanks of any type or gas containers.

**Q. Do you know the number of the transfer station?**

A. The number is 276-638-3794. You can also get the times of operation at this number.

**Q. Are the Convenience Centers ever closed?**

A. Convenience Centers are closed every Sunday in addition to Thanksgiving Day, Christmas Day and New Year's Day.

**Q. What are the convenience centers' normal working hours?**

A. Monday through Saturday, 7:00 am – 7:00 pm.

**Q. Can I dispose of my old paint at the convenience centers?**

A. The center will accept paint waste once it has been solidified or hardened. This can be done by mixing the paint with kitty litter or sand. Or you can hold on to the paint to be recycled at one of our two Household Hazardous Waste Day events. They are usually during April and October.

**Q. Who would I contact if I have a complaint about a site monitor?**

A. You may contact the Department Manager at 276-634-2503