

**AUGUST
BOARD
MEETING**

Caring for our Community

HMDSS

Henry - Martinsville
Social Services

MINUTES

HENRY-MARTINSVILLE BOARD OF SOCIAL SERVICES MINUTES
July 25, 2022

CALL TO ORDER: The board meeting was called to order by Board Vice-Chair Jean Odachowski in the absence of Board Chair Dr. Josh Tucker.

ROLL CALL: Director Amy Rice called the roll. There were six (6) board members in attendance: Dr. Holland, Paul Kennedy, Mike Kirby, Jean Odachowski, Willie Scales and Sarah Taylor. Three (3) board members were absent: Melany Stowe, Dr. Josh Tucker and Richard Walker. Others present: Agency Attorney George Lyle, Director Amy Rice, Assistant Director of Benefits Lisa Thompson, Administrative Services Manager Bonnie Covington, Office Supervisor LuAnn Nickelston and Administrative Programs Assistant II April Martin.

APPROVAL OF MINUTES:

Motion by Kennedy, seconded by Scales, to approve the minutes of the June 27, 2022 Board meeting. Vote – Unanimous.

APPROVAL AND/OR CHANGES/ADDITIONS TO THE AGENDA:

Motion by Scales, seconded by Kennedy, to approve the agenda as presented. Vote – Unanimous.

REPORTS OF COMMITTEES: There were no “Committee Reports” this month.

REVIEW AND APPROVAL OF ADMINISTRATIVE BILLS AND EXPENDITURES: Administrative Services Manager Bonnie Covington reviewed the Bills and Expenditures. This is the first month for our new local and state allocations. Therefore, there were no changes to report. However, there will be some changes reflected in the July report of bills and expenditures.

Motion by Scales, seconded by Kennedy, to pay the bills. Vote – Unanimous.

OLD BUSINESS: There was no “Old Business” to report.

NEW BUSINESS:

A. Standing Committee Appointments – We have four (4) standing committees: Building and Grounds Committee, Budget/Finance Committee, Personnel Committee and Public Relations Committee. Generally, the most active committee is the Budget/Finance Committee. The Bylaws require appointment of committees each year. The Committees were approved and confirmed as follows: Executive Committee – Board Chair Dr. Josh Tucker, Vice-Chair Jean Odachowski and Second Vice-Chair Dr. Holland; Building and Grounds Committee – Mike Kirby and Willie Scales; Budget/Finance Committee – Jean Odachowski and Richard Walker; Personnel Committee – Dr. Holland and Paul Kennedy; and Public Relations Committee – Dr. Josh Tucker and Paul Kennedy.

B. Faster Families Highway for Recruitment – April Evans mentioned this briefly last month. We have just started to get into the portal. When April Evans returns for next month’s meeting we can sign into the portal at that time. The portal serves as an additional means for families to find us and go through

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NEW BUSINESS – CONTINUED:

a 6 step process that matches children to families. Participation on the part of HMDSS is voluntary and we do not require families to go through this portal to get to us.

C. Local Agency Dashboard – Reviewed by Director Amy Rice. The Dashboard was revised again after we sent it out in the board packets. Our vacancy rate is actually at 14% rather than 16%. Director Amy Rice reviewed the comparison portion of the dashboard. The Benefits portion reflects on-time processing of benefit applications. While we are not rating great at closing CPS cases on time, we are ahead of the Piedmont Region and the State. We are still behind on Timeliness of Victim Child, and part of the reason is not getting documentation into the Child Welfare system when the report is pulled. We are barely under 16% in Congregate Care Placements. If a child needs Congregate Care, we cannot say no. We are still behind in Kinship Care Placements, and trying to work on that as well. Transcription usage is on its way out. Mr. Scales asked if the State holds everyone to the same standards knowing that all areas are not equal as far as the number and severity of problems. Director Amy Rice explained that these are Federal regulations and we cannot change them. Dr. Holland reminded the Board that the Dashboard is a tool used to see the improvements of our area and our agency. Jean Odachowski stated that looking at the big picture, she thought the figures for our agency looked very good.

REPORTS:

Benefits – Reviewed by Assistant Director of Benefits Lisa Thompson to include the following statistics:

The June, 2022 Childcare compliance rate was 100%; the Medicaid compliance rate was 95%; the SNAP compliance rate was 98.5% with SNAP issuance for the month of June, 2022 at \$3,363,757; and the TANF compliance rate was 92%.

The June, 2022 VIEW Participation report reflected a total of 107 VIEW and VIEW Transitional participants. The 24 month clock still does not apply due to temporary guidance during the COVID-19 Pandemic.

The June, 2022 Employment Services report reflected 154 Day Care cases; 107 VIEW cases and 14 SNAPET cases. The June, 2022 Benefit Programs report reflected 27,162 Medicaid cases; 14,413 SNAP cases and 487 TANF cases.

The Fraud report reflected \$8,666.88 in restitution for the month of June, 2022.

Services – Reviewed by Director Amy Rice in the absence of Assistant Director of Services April Evans, to include the following statistics:

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REPORTS – CONTINUED:

Foster Care Unit – Number of children in Foster Care – 85; Monthly Foster Care Visits Required – 95%; Monthly Foster Care Visits in Residence – 63%; Congregate Care Placements – 14 at 16%; Approved Foster Homes 22; and the Foster Care Staff Vacancy Rate – 13%. However, we are in the process of hiring a Family Services Specialist III.

Family Preservation Unit – Family Preservation Cases – 130; In Home Case Contacts Made – 111 at 59%; Family Support Case Contacts Made – 137 at 71%; Current Service Plans – 1 at 2%; and the Family Preservation Staff Vacancy Rate – 13%.

Child Protective Services Unit – CPS Complaints (Valid & Invalid) – 54 cases; CPS Investigations/Family Assessments (Valid) – 21; CFSR Timeliness of First Contact w/Victim – 34 at 94%; Timeliness of First Contact w/Victim – 34 at 94%; CPS Referrals Closed Before Due Date – 22 at 60%; and the CPS Staff Vacancy Rate – 25%.

Adult Services Unit – APS Complaints – 30 cases; APS Investigations – 30 cases; Adult Services – 271 cases; and APS Staff Vacancy Rate is 0%. Adult Services is fully staffed.

Purchased Services – Adult Services/Companion – 1 case; VIEW Purchased – 18 cases; SNAPET Purchased – 8 cases; Family Preservation – 1 case; and Adult Protective Services – 10 cases; for a total of 38 Purchased Services.

Emergency Services Intake Report – There were 14 clients seen for the City of Martinsville with a total of \$2,741.04 in expenditures, leaving a balance of \$1,425.73. There were 21 clients seen for Henry County with a total of \$3,833.35 in expenditures, leaving a balance of \$3,610.61.

Others – Reviewed by Office Supervisor LuAnn Nickelston to include the following statistics:

Reception Log Report – For the month of June, 2022 we had 1,267 visitors in the agency, and we issued 254 EBT cards.

DSS Check In Report – The average wait time for the month of June, 2022 was 5.2 minutes.

GENERAL INFORMATION: There was no “General Information” to report this month.

PUBLIC COMMENTS: There were no “Public Comments” this month.

CLOSED SESSION:

Motion by Kirby, seconded by Scales, to adjourn to Closed Session per Code of Virginia 2.2-3711 (A) (1) for the discussion of Personnel Matters. Vote – Unanimous.

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CLOSED SESSION – CONTINUED:

Motion by Scales, seconded by Kirby, to reconvene in General Session. Vote – Unanimous.

CERTIFICATION OF CLOSED SESSION: WHEREAS, The Henry-Martinsville Board of Social Services has convened in the closed meeting on this date pursuant to an affirmative recorded vote, and in accordance with the provision of the Virginia Freedom of Information Act, and **WHEREAS**, 2.2-3711 (A) (1) of the Code of Virginia required certification by The Henry-Martinsville Board of Social Services that such a closed meeting was conducted in conformity with Virginia Law. **NOW THEREFORE BE IT RESOLVED** that to the best of each member’s knowledge; (i) only public business matters lawfully exempt from open meeting requirements by Virginia Law were discussed in the closed meeting to which this certification resolution applies and (ii) only such business matters were identified in the motion convening the closed meeting were heard, discussed, or considered by The Henry-Martinsville Board of Social Services.

No action was required on Closed Session items.

ADJOURNMENT:

Motion by Kirby, seconded by Scales, to adjourn. Vote – Unanimous.

The meeting adjourned at 3:55 p.m.

Dr. Josh Tucker, Board Chairman

April Martin, Recorder

Amy W. Rice, Director

**REPORTS
OF
COMMITTEES**

BILLS

&

EXPENDITURES

OLD BUSINESS

OLD BUSINESS

A. Faster Families Highway for Recruitment

NEW BUSINESS

BENEFITS

REPORTS

8/12/22

Submitted by: Lisa Thompson Assistant Director- BP

RE: **July 2022 STATISTICS**

- **AUXILIARY GRANT:**

Applications received:1

Applications Disposed: 0

Compliance Rate: n/a

Customers continued to next month: 39

- **CHILDCARE**

Applications received:35

Applications Disposed: 38

Compliance Rate: 97.4%

Cases Continued to next month: 198

Customers continued to next month: 357

- **MEDICAID PROGRAM**

Applications Received: 261

Average number of applications per worker: 7

Applications Disposed: 220

Compliance Rate: 97.6%

Cases Continued to next month: n/a

Customers continued to next month (money/non-money payment): n/a

Medicaid covered services for Sovah Martinsville: \$409,733.61

- **SNAP PROGRAM:**

Applications received: 459

Average Number of applications per worker: 13

Applications Disposed: 392

Compliance rate: 98.7%

Reviews/ Recertifications disposed: 423

Average Number of Reviews per worker: 12

Cases Continued to next Month: 15,294

Participants in July: 14,468

Monthly issuance for July-\$3,554,905

- **TANF PROGRAM**

TANF Applications received:53

AFDC-FC received: 4

Average Number of applications per worker:1.2

Applications Disposed: 45

Compliance Rate: 95.6%

TANF Cases continued to next Month: 237

TANF Participant Count:474

AFDC-FC continued to next month: 41

**Commonwealth of Virginia
Department of Social Services
SNAP MONTHLY PARTICIPATION REPORT**

For the Month of: July

Report Id: RP-040

Report Run Date: 08/02/2022

Report Run Time: 3:14:35 AM

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	ISSUANCE (TOTAL)
Central	Amelia County	007	133	668	801	161	1397	1558	40,543.00	342,827.00	383,370.00
Central	Buckingham County	029	243	1302	1545	292	2690	2982	73,831.00	641,011.00	714,842.00
Central	Caroline County	033	268	1779	2047	378	3813	4191	93,292.00	922,733.00	1,016,025.00
Central	Charles City County	036	54	460	514	70	834	904	17,533.00	207,134.00	224,667.00
Central	Chesterfield County	041	1786	12310	14096	2757	28428	31185	692,496.00	6,932,948.00	7,625,444.00
Central	Colonial Heights City	570	189	1107	1296	284	2468	2752	71,634.00	605,550.00	677,184.00
Central	Cumberland County	049	152	854	1006	213	1799	2012	52,790.00	427,473.00	480,263.00
Central	Essex County	057	148	840	988	206	1852	2058	49,635.00	442,423.00	492,058.00
Central	Fluvanna County	065	123	754	877	163	1675	1838	40,228.00	401,576.00	441,804.00
Central	Goochland County	075	87	578	665	96	1171	1267	25,380.00	285,407.00	310,787.00
Central	Hanover County	085	375	2391	2766	517	5028	5545	132,058.00	1,227,714.00	1,359,772.00
Central	Henrico County	087	2545	15207	17752	4086	32779	36865	999,303.00	8,008,197.00	9,007,500.00
Central	Hopewell City	670	630	2865	3495	1003	6120	7123	248,157.00	1,499,204.00	1,747,361.00
Central	King and Queen County	097	78	486	564	99	971	1070	25,659.00	238,155.00	263,814.00
Central	King William County	101	99	724	823	142	1521	1663	35,085.00	365,793.00	400,878.00
Central	Lancaster County	103	97	625	722	139	1221	1360	34,676.00	289,081.00	323,757.00
Central	Lunenburg County	111	217	969	1186	289	1986	2275	72,785.00	472,628.00	545,413.00
Central	Middlesex County	119	107	711	818	154	1417	1571	38,045.00	345,619.00	383,664.00
Central	New Kent County	127	74	556	630	104	1158	1262	25,628.00	280,437.00	306,065.00
Central	Northumberland County	133	121	716	837	144	1465	1609	36,950.00	351,983.00	388,933.00
Central	Nottoway County	135	316	1246	1562	426	2573	2999	107,523.00	617,886.00	725,409.00
Central	Petersburg City	730	1345	5189	6534	1969	9858	11827	495,601.00	2,484,907.00	2,980,508.00
Central	Powhatan County	145	89	569	658	108	1221	1329	27,003.00	292,964.00	319,967.00
Central	Prince Edward County	147	347	1536	1883	419	3205	3624	104,921.00	768,529.00	873,450.00
Central	Richmond City	760	4510	18626	23136	6744	34511	41255	1,687,986.00	8,836,047.00	10,524,033.00
Central	Richmond County	159	153	557	710	199	1131	1330	48,853.00	275,566.00	324,419.00
Central	Westmoreland County	193	206	1414	1620	283	2900	3183	70,998.00	706,377.00	777,375.00

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	ISSUANCE (TOTAL)
Eastern	Accomack County	001	487	2345	2832	666	4956	5622	163,982.00	1,197,724.00	1,361,706.00
Eastern	Brunswick County	025	362	1555	1917	491	2908	3399	122,003.00	718,255.00	840,258.00
Eastern	Chesapeake City	550	1835	9429	11264	2564	20194	22758	641,591.00	4,957,249.00	5,598,840.00
Eastern	Dinwiddie County	053	355	1988	2343	451	4127	4578	113,893.00	1,012,981.00	1,126,874.00
Eastern	Emporia City	595	213	772	985	336	1579	1915	82,008.00	387,754.00	469,762.00
Eastern	Franklin City	620	249	1082	1331	313	2265	2578	79,254.00	541,793.00	621,047.00
Eastern	Gloucester County	073	327	1755	2082	443	3595	4038	111,287.00	889,414.00	1,000,701.00
Eastern	Greensville County	081	194	845	1039	298	1663	1961	73,221.00	410,111.00	483,332.00
Eastern	Hampton City	650	1939	10145	12084	2835	21209	24044	694,921.00	5,201,151.00	5,896,072.00
Eastern	Isle of Wight County	093	277	1729	2006	344	3440	3784	88,001.00	848,375.00	936,376.00
Eastern	James City County	095	304	1932	2236	482	4207	4689	117,551.00	1,022,731.00	1,140,282.00
Eastern	Mathews County	115	61	394	455	83	746	829	20,399.00	185,120.00	205,519.00
Eastern	Newport News City	700	3428	14677	18105	5835	30798	36633	1,395,366.00	7,590,029.00	8,985,395.00
Eastern	Norfolk City	710	4087	18598	22685	5830	37022	42852	1,442,301.00	9,160,769.00	10,603,070.00
Eastern	Northampton County	131	290	1086	1376	351	2047	2398	87,375.00	498,045.00	585,420.00
Eastern	Poquoson City	735	20	187	207	26	421	447	6,804.00	103,387.00	110,191.00
Eastern	Portsmouth City	740	2119	10255	12374	2858	21421	24279	722,288.00	5,255,680.00	5,977,968.00
Eastern	Prince George County	149	204	1530	1734	306	3446	3752	74,144.00	836,437.00	910,581.00
Eastern	Southampton County	175	247	1113	1360	321	2269	2590	79,530.00	549,653.00	629,183.00
Eastern	Suffolk City	800	1235	4774	6009	1739	10306	12045	431,459.00	2,471,267.00	2,902,726.00
Eastern	Surry County	181	79	438	517	102	841	943	24,746.00	205,722.00	230,468.00
Eastern	Sussex County	183	171	871	1042	244	1685	1929	59,509.00	422,428.00	481,937.00
Eastern	Virginia Beach City	810	2650	14554	17204	3481	30877	34358	875,514.00	7,543,626.00	8,419,140.00
Eastern	Williamsburg City	830	94	589	683	152	1147	1299	38,161.00	289,266.00	327,427.00
Eastern	York County	199	187	1374	1561	316	3038	3354	75,650.00	735,575.00	811,225.00
Northern	Alexandria City	510	1092	4827	5919	1969	9941	11910	466,271.00	2,458,011.00	2,924,282.00
Northern	Arlington County	013	1290	3904	5194	1580	7261	8841	392,052.00	1,804,948.00	2,197,000.00
Northern	Clarke County	043	57	300	357	73	565	638	18,011.00	141,675.00	159,686.00
Northern	Culpeper County	047	357	1809	2166	493	4027	4520	120,412.00	952,709.00	1,073,121.00
Northern	Fairfax City	600	102	468	570	139	888	1027	33,631.00	221,073.00	254,704.00
Northern	Fairfax County	059	5685	19626	25311	8095	42380	50475	1,985,685.00	10,227,955.00	12,213,640.00
Northern	Falls Church City	610	52	154	206	84	322	406	19,714.00	82,460.00	102,174.00
Northern	Fauquier County	061	273	1378	1651	331	2920	3251	84,299.00	707,614.00	791,913.00
Northern	Frederick County	069	389	2368	2757	524	5345	5869	129,448.00	1,283,352.00	1,412,800.00
Northern	Fredericksburg City	630	375	1923	2298	649	3880	4529	156,000.00	959,662.00	1,115,662.00
Northern	Greene County	079	122	766	888	176	1800	1976	43,120.00	418,108.00	461,228.00
Northern	Harrisonburg City	660	457	1944	2401	697	4252	4949	168,492.00	1,024,311.00	1,192,803.00
Northern	King George County	099	119	952	1071	185	2010	2195	45,444.00	482,861.00	528,305.00
Northern	Loudoun County	107	1177	4544	5721	1685	10169	11854	409,708.00	2,438,128.00	2,847,836.00
Northern	Louisa County	109	269	1757	2026	338	3764	4102	83,988.00	905,682.00	989,670.00

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Northern	Madison County	113	74	457	531	97	1053	1150	23,555.00	247,711.00	271,266.00
Northern	Manassas City	683	210	1406	1616	360	3293	3653	87,119.00	781,648.00	868,767.00
Northern	Manassas Park City	685	70	484	554	99	1139	1238	23,963.00	270,459.00	294,422.00
Northern	Orange County	137	248	1391	1639	334	3144	3478	83,093.00	753,337.00	836,430.00
Northern	Page County	139	264	1249	1513	375	2560	2935	92,175.00	622,633.00	714,808.00
Northern	Prince William County	153	2292	11027	13319	4168	26120	30288	987,275.00	6,200,713.00	7,187,988.00
Northern	Rappahannock County	157	43	184	227	52	444	496	13,067.00	104,110.00	117,177.00
Northern	Rockingham County	165	373	2082	2455	488	4806	5294	118,236.00	1,123,477.00	1,241,713.00
Northern	Shenandoah County	171	335	2002	2337	477	4589	5066	119,515.00	1,086,394.00	1,205,909.00
Northern	Spotsylvania County	177	756	4710	5466	1350	11037	12387	327,202.00	2,610,959.00	2,938,161.00
Northern	Stafford County	179	598	3942	4540	1103	9991	11094	262,455.00	2,367,269.00	2,629,724.00
Northern	Warren County	187	247	1834	2081	337	3801	4138	85,510.00	935,105.00	1,020,615.00
Northern	Winchester City	840	304	1603	1907	405	3299	3704	104,054.00	800,281.00	904,335.00
Piedmont	Albemarle County	003	496	2627	3123	792	5507	6299	191,287.00	1,336,593.00	1,527,880.00
Piedmont	Alleghany County	005	208	948	1156	268	2025	2293	66,185.00	488,168.00	554,353.00
Piedmont	Amherst County	009	327	1670	1997	428	3650	4078	107,346.00	857,402.00	964,748.00
Piedmont	Appomattox County	011	204	1044	1248	280	2335	2615	70,234.00	551,278.00	621,512.00
Piedmont	Augusta County	015	437	2627	3064	623	5504	6127	153,450.00	1,316,727.00	1,470,177.00
Piedmont	Bath County	017	25	145	170	29	315	344	7,396.00	75,764.00	83,160.00
Piedmont	Bedford County	019	476	2823	3299	628	6091	6719	156,740.00	1,462,758.00	1,619,498.00
Piedmont	Botetourt County	023	138	781	919	177	1710	1887	43,973.00	409,675.00	453,648.00
Piedmont	Buena Vista City	530	87	416	503	114	849	963	28,098.00	202,103.00	230,201.00
Piedmont	Campbell County	031	554	3081	3635	733	6500	7233	182,809.00	1,560,966.00	1,743,775.00
Piedmont	Charlotte County	037	252	929	1181	328	1887	2215	81,767.00	457,171.00	538,938.00
Piedmont	Charlottesville City	540	609	1911	2520	1049	3670	4719	245,124.00	914,984.00	1,160,108.00
Piedmont	Covington City	580	110	555	665	147	1175	1322	36,788.00	281,928.00	318,716.00
Piedmont	Craig County	045	38	224	262	44	489	533	11,209.00	115,108.00	126,317.00
Piedmont	Danville City	590	1344	5883	7227	1891	11329	13220	465,049.00	2,791,283.00	3,256,332.00
Piedmont	Franklin County	067	447	2985	3432	588	6521	7109	144,790.00	1,532,558.00	1,677,348.00
Piedmont	Halifax County	083	654	2762	3416	836	5628	6464	208,599.00	1,365,351.00	1,573,950.00
Piedmont	Henry County	089	696	4767	5463	850	9499	10349	212,362.00	2,325,691.00	2,538,053.00
Piedmont	Highland County	091	5	62	67	7	109	116	1,671.00	26,874.00	28,545.00
Piedmont	Lexington City	678	46	186	232	58	322	380	13,894.00	80,966.00	94,860.00
Piedmont	Lynchburg City	680	1264	5459	6723	1751	11228	12979	436,926.00	2,733,809.00	3,170,735.00
Piedmont	Martinsville City	690	361	1952	2313	442	3677	4119	110,278.00	906,574.00	1,016,852.00
Piedmont	Mecklenburg County	117	477	2172	2649	555	4487	5042	139,860.00	1,075,867.00	1,215,727.00
Piedmont	Nelson County	125	162	799	961	208	1605	1813	51,548.00	387,336.00	438,884.00
Piedmont	Pittsylvania County	143	750	4072	4822	968	8131	9099	242,490.00	1,979,162.00	2,221,652.00
Piedmont	Roanoke City	770	2385	9305	11690	3491	19277	22768	857,996.00	4,678,062.00	5,536,058.00
Piedmont	Roanoke County	161	685	3634	4319	954	7516	8470	236,112.00	1,823,140.00	2,059,252.00

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	ISSUANCE (TOTAL)
Piedmont	Rockbridge County	163	193	1049	1242	252	2283	2535	62,413.00	534,344.00	596,757.00
Piedmont	Staunton City	790	306	1431	1737	464	2824	3288	115,437.00	692,324.00	807,761.00
Piedmont	Waynesboro City	820	303	1505	1808	472	2959	3431	113,889.00	726,552.00	840,441.00
Western	Bland County	021	39	280	319	50	548	598	12,313.00	130,233.00	142,546.00
Western	Bristol City	520	475	1994	2469	719	3948	4667	174,861.00	979,992.00	1,154,853.00
Western	Buchanan County	027	696	2306	3002	846	4468	5314	218,594.00	1,119,165.00	1,337,759.00
Western	Carroll County	035	349	2151	2500	483	4382	4865	118,949.00	1,052,125.00	1,171,074.00
Western	Dickenson County	051	460	1215	1675	539	2438	2977	134,634.00	594,818.00	729,452.00
Western	Floyd County	063	126	741	867	168	1602	1770	41,397.00	382,778.00	424,175.00
Western	Galax City	640	161	760	921	210	1497	1707	51,587.00	362,300.00	413,887.00
Western	Giles County	071	229	912	1141	289	1930	2219	72,009.00	463,111.00	535,120.00
Western	Grayson County	077	173	1219	1392	234	2400	2634	57,577.00	584,705.00	642,282.00
Western	Lee County	105	823	2331	3154	1179	4673	5852	286,552.00	1,140,703.00	1,427,255.00
Western	Montgomery County	121	573	2813	3386	811	5885	6696	197,939.00	1,427,836.00	1,625,775.00
Western	Norton City	720	139	456	595	185	867	1052	44,920.00	209,674.00	254,594.00
Western	Patrick County	141	245	1298	1543	325	2647	2972	79,525.00	631,068.00	710,593.00
Western	Pulaski County	155	487	2654	3141	594	4908	5502	151,024.00	1,221,079.00	1,372,103.00
Western	Radford City	750	155	735	890	200	1463	1663	50,264.00	360,426.00	410,690.00
Western	Russell County	167	593	2363	2956	762	4938	5700	189,737.00	1,186,547.00	1,376,284.00
Western	Scott County	169	462	1529	1991	559	3265	3824	139,563.00	782,198.00	921,761.00
Western	Smyth County	173	539	2990	3529	770	5634	6404	190,069.00	1,400,559.00	1,590,628.00
Western	Tazewell County	185	964	3485	4449	1279	7179	8458	313,544.00	1,735,594.00	2,049,138.00
Western	Washington County	191	939	2832	3771	1294	6067	7361	316,071.00	1,474,177.00	1,790,248.00
Western	Wise County	195	1024	3271	4295	1402	6799	8201	341,981.00	1,638,193.00	1,980,174.00
Western	Wythe County	197	359	2066	2425	443	4099	4542	109,667.00	998,003.00	1,107,670.00

REGION	LOCALITY	FIPS	HOUSEHOLDS (PA)	HOUSEHOLDS (NPA)	HOUSEHOLDS (TOTAL)	PERSONS (PA)	PERSONS (NPA)	PERSONS (TOTAL)	ISSUANCE (PA)	ISSUANCE (NPA)	ISSUANCE (TOTAL)
	Alleghany/Covington Multi FIPS		318	1503	1821	415	3200	3615	102,973.00	770,096.00	873,069.00
	Chesterfield/Colonial Heights Multi FIPS		1975	13417	15392	3041	30896	33937	764,130.00	7,538,498.00	8,302,628.00
	Fairfax County/Fairfax/Falls Church Multi FIPS		5839	20248	26087	8318	43590	51908	2,039,030.00	10,531,488.00	12,570,518.00
	Greensville/Emporia Multi FIPS		407	1617	2024	634	3242	3876	155,229.00	797,865.00	953,094.00
	Henry/Martinsville Multi FIPS		1057	6719	7776	1292	13176	14468	322,640.00	3,232,265.00	3,554,905.00
	Rockbridge/Buena Vista/Lexington Multi FIPS		326	1651	1977	424	3454	3878	104,405.00	817,413.00	921,818.00
	Rockingham/Harrisonburg Multi FIPS		830	4026	4856	1185	9058	10243	286,728.00	2,147,788.00	2,434,516.00
	Augusta/Staunton/Waynesboro Multi FIPS		1046	5563	6609	1559	11287	12846	382,776.00	2,735,603.00	3,118,379.00
	York/Poquoson Multi FIPS		207	1561	1768	342	3459	3801	82,454.00	838,962.00	921,416.00
	Central		14492	75039	89531	21445	155192	176637	5,348,593.00	38,270,169.00	43,618,762.00
	Eastern		21414	104017	125431	30867	216207	247074	7,620,958.00	53,034,542.00	60,655,500.00
	Northern		17630	79091	96721	26663	174800	201463	6,483,494.00	42,012,645.00	48,496,139.00
	Piedmont		14039	67804	81843	19427	139102	158529	4,795,720.00	33,690,518.00	38,486,238.00
	Western		10010	40401	50411	13341	81637	94978	3,292,777.00	19,875,284.00	23,168,061.00
	Statewide		77585	366352	443937	111743	766938	878681	27,541,542.00	186,883,158.00	214,424,700.00

***** END OF REPORT *****

Employment Services

Day Care	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Henry County	67	70	66	77	75	83	98	104	103
Martinsville	39	33	36	39	36	41	49	50	45
Total	106	103	102	116	111	124	147	154	148

VIEW	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Henry County	56	62	59	57	62	63	65	71	72
Martinsville	37	40	38	29	31	32	37	36	40
Total	93	102	97	86	93	95	102	107	112

SNAPET	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Henry County	9	9	9	9	9	7	7	7	14
Martinsville	7	7	7	7	7	7	7	7	9
Total	16	16	16	16	16	14	14	14	23

Benefit Programs

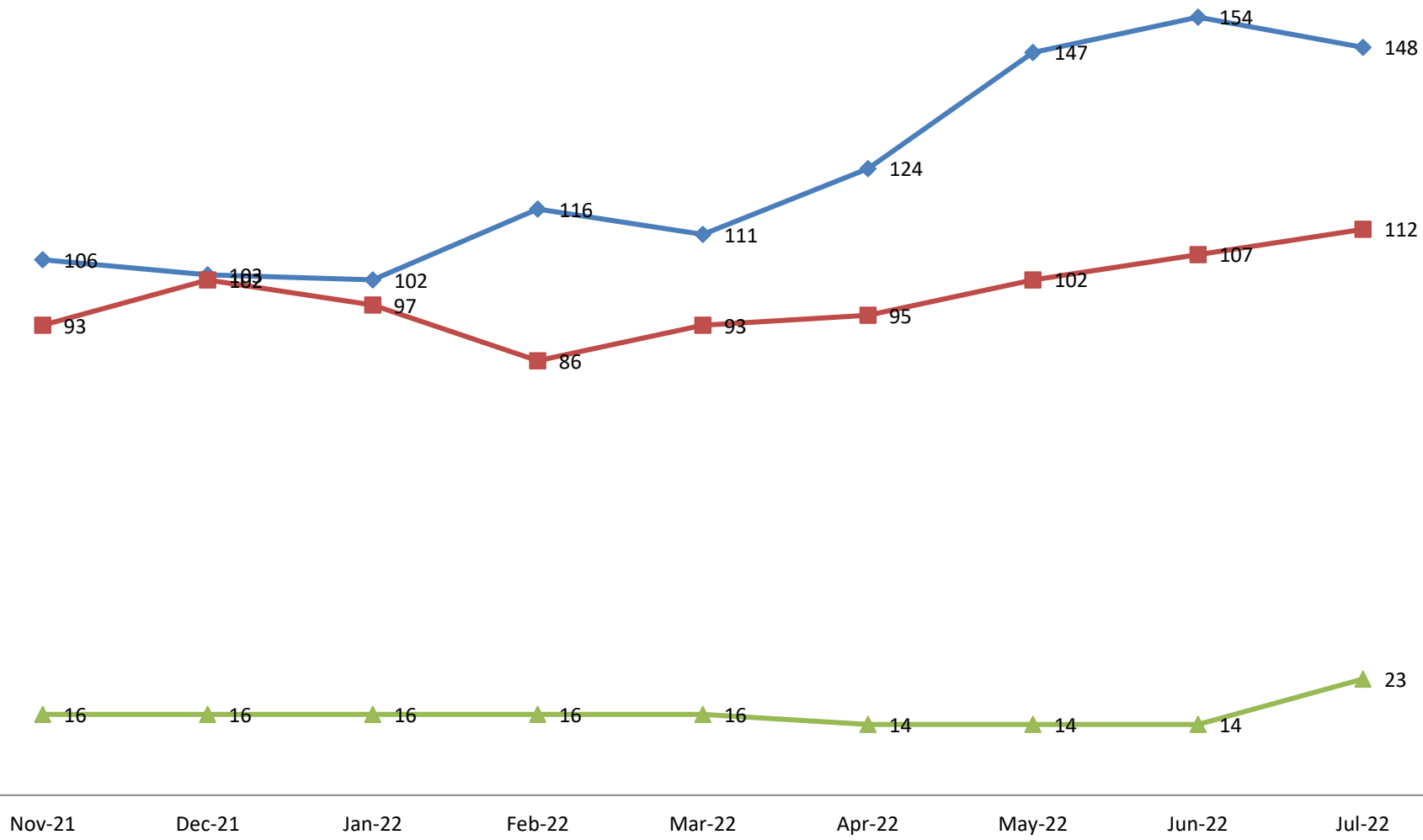
Medicaid	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Total	26,061	26,263	26,509	26,530	26,696	26,847	26,989	27,162	27,162

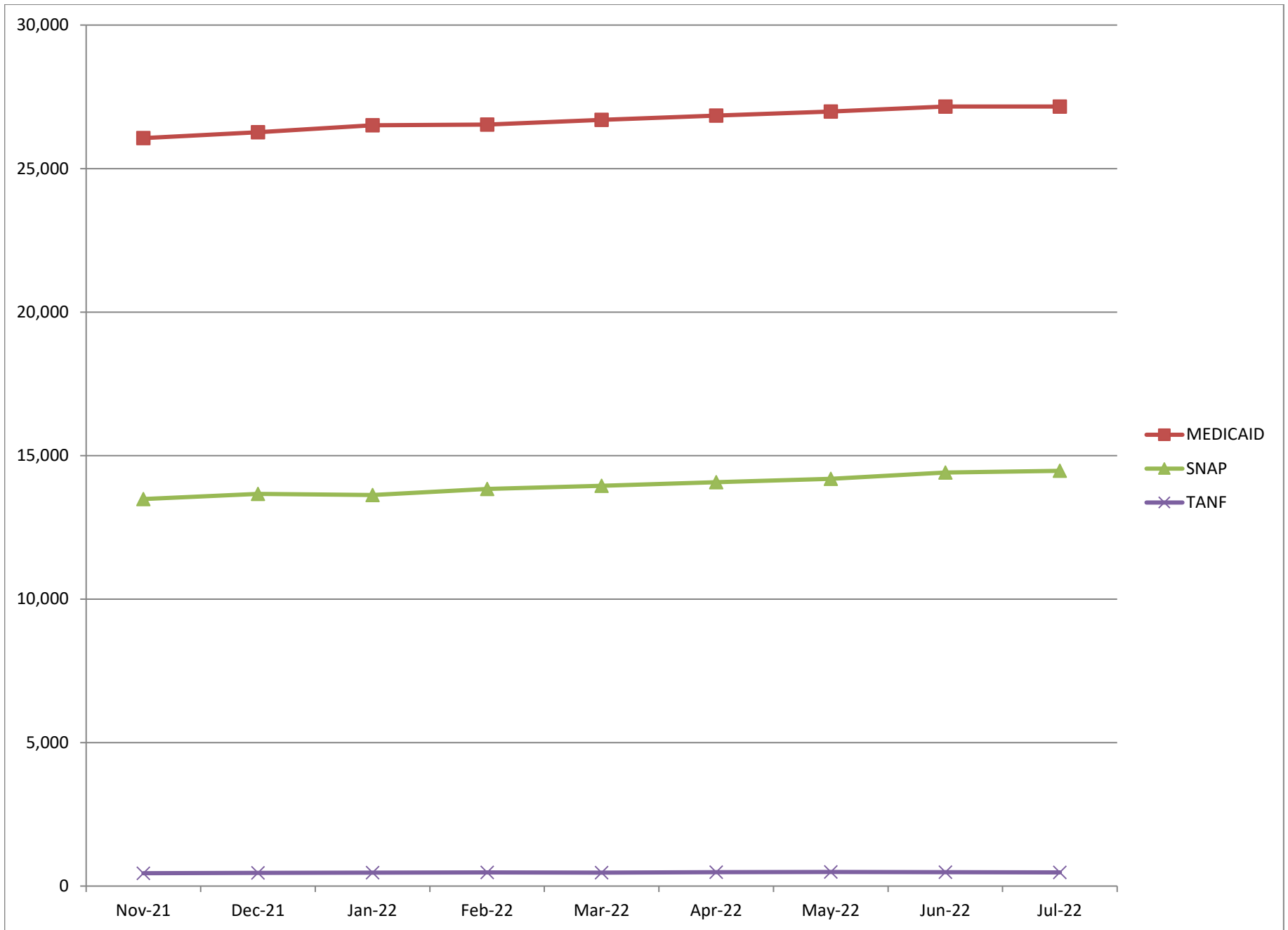
SNAP	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Total	13,485	13,666	13,629	13,837	13,947	14,069	14,190	14,413	14,468

TANF	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Total	448	461	468	472	469	483	491	487	474

Employment Services Unit

Day Care VIEW SNAPET





SERVICES REPORTS

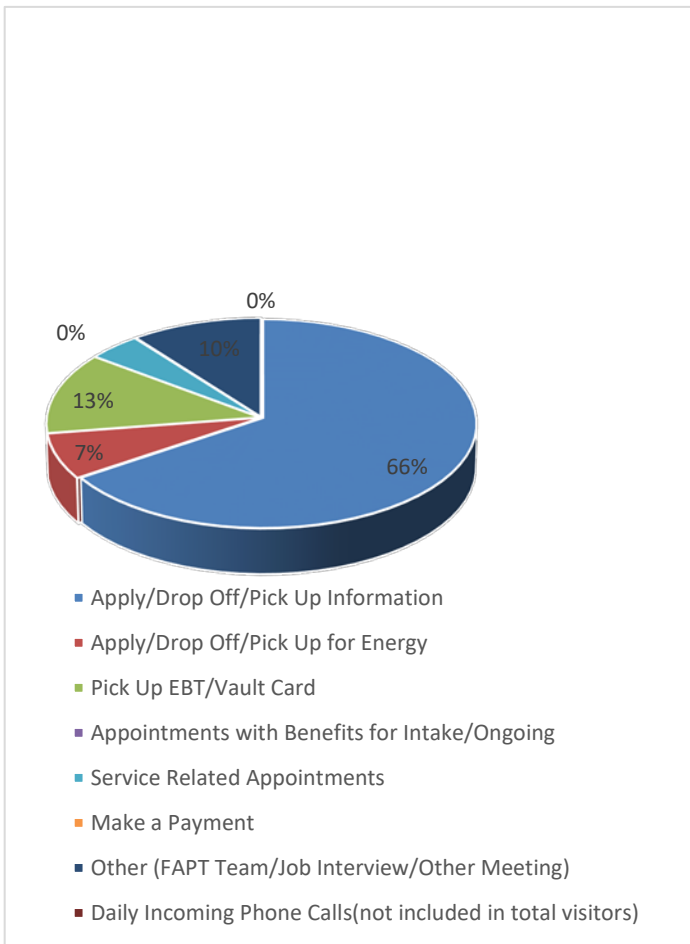
OTHER REPORTS

RECEPTION LOG REPORT JULY 2022

Apply/Drop Off/Pick Up Information	1235
Apply/Drop Off/Pick Up for Energy	132
Pick Up EBT/Vault Card	238
Appointments with Benefits for Intake/Ongoing	0
Service Related Appointments	80
Make a Payment	1
Other (FAPT Team/Job Interview/Other Meeting)	197
Daily Incoming Phone Calls(not included in total visitors)	Not available
Average Visitors in Lobby per day (20 days)	94

Total Visitors		1883
DayofWeek	Count	Percent
Monday	335	17.79%
Tuesday	390	20.71%
Wednesday	361	19.17%
Thursday	354	18.80%
Friday	443	23.53%

Hour of Day	Count	Percent
7AM	30	1.59%
8AM	142	7.54%
9AM	169	8.98%
10AM	226	12.00%
11AM	236	12.53%
Noon	208	11.05%
1PM	202	10.73%
2PM	255	13.54%
3PM	236	12.53%
4PM	176	9.35%
5PM	3	0.16%



DSS Check In

Henry Martinsville Dept. of Social Services

Wait Times Report 2022/07/01 to 2022/07/31

Visitors 1883				
Wait Time (Min)		Count	Percent	
Wait Time	Count	Percent		
Under 5	1411	74.93%		
5 to 10	272	14.45%		
10 to 15	97	5.15%		
15 to 20	42	2.23%		
20+	61	3.24%	Avg Wait Time	
Avg Wait Time 4.04				

GENERAL INFORMATION

PUBLIC COMMENTS

**CLOSED
SESSION**

ADJOURNMENT